

Password & Security

Reset or change your password, and enable two-factor authentication.

- [Change Your Password](#)
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Change Your Password

Change Your Password

If you can sign in and want to change your password:

1. Open the Account Console: <https://auth.junovy.com/realms/dds/account>
2. Navigate to the Security or Password section.
3. Enter your current password and choose a new one.
4. Save changes.

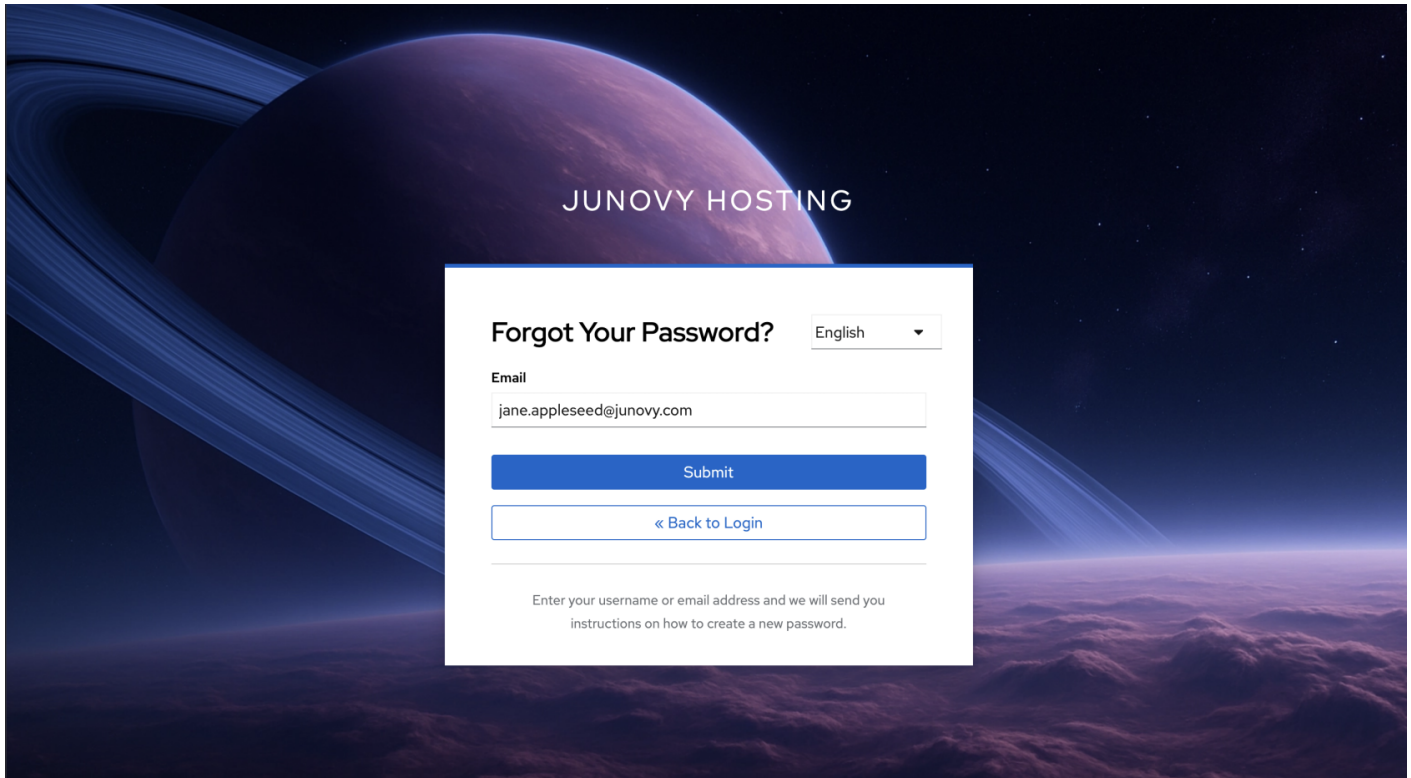
Password tips

- Use a unique passphrase you don't reuse elsewhere.
- Consider a password manager to generate and store complex passwords.

Reset Your Password

Use this if you forgot your password or can't sign in.

1. Open [Reset Password](#)
2. Enter your account email or username and submit.
3. Check your email and follow the link to set a new password.



If you don't receive the email

- Wait a few minutes and check spam/junk folders. The email will be sent from noreply@junovy.com.
- Make sure you used the correct email/username.
- If the link expired, repeat the reset request.
- Still stuck? See [Troubleshooting & Support](#).

Two-Factor Authentication (2FA)

Two-Factor Authentication (2FA)

Add an extra layer of security to your account by using a code from an authenticator app when you sign in.

Enroll 2FA

1. Sign in to the Account Console: <https://auth.junovy.com/realms/dds/account>
2. Go to Security (or Two-Factor Authentication).
3. Choose to set up an authenticator app.
4. Scan the QR code with your authenticator app (e.g., 1Password, Authy, Google Authenticator, Microsoft Authenticator).
5. Enter the 6-digit code to confirm setup.

Recovery options

- If recovery codes are offered, save them in a secure place.
- If you lose your device and have no recovery codes, contact your admin/helpdesk to regain access.

Best practices

- Use a password manager with built-in OTP support to back up your codes.
- Do not share your 2FA codes or screenshots of the QR code.