

# Getting Help

If the troubleshooting pages didn't solve your issue, here's how to get support.

## Junovy Support

For issues with the Junovy connectors, your Junovy Account, or any Junovy Work Suite app:

- **Support documentation:** <https://support.junovy.com>
- **Email:** [support@junovy.com](mailto:support@junovy.com)

When contacting support, include:

- Which connector you're using (Junovy Money, Junovy Business Suite, or both)
- Which AI assistant you're using (Claude Desktop or ChatGPT)
- What you were trying to do
- The exact error message (if any)
- Whether the issue is consistent or intermittent

## AI assistant support

For issues with the AI app itself (not the Junovy connector):

- **Claude Desktop:** <https://support.claude.com>
- **ChatGPT:** <https://help.openai.com>

## Useful links

Resource	URL
Junovy Cloud Storage	<a href="https://cloud.junovy.com">https://cloud.junovy.com</a>
Junovy Money	<a href="https://money.junovy.com">https://money.junovy.com</a>
Junovy Account settings	<a href="https://auth.junovy.com/realms/dds/account">https://auth.junovy.com/realms/dds/account</a>
Support docs	<a href="https://support.junovy.com">https://support.junovy.com</a>
Service status	<a href="https://status.junovy.com">https://status.junovy.com</a>

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