

Configuring Notification Settings

Junovy Talk provides flexible notification settings to help you stay informed without being overwhelmed. You can configure notifications both globally and per conversation.

Per-Conversation Notification Settings

Each conversation can have its own notification preferences:

1. Open the conversation
2. Go to Conversation Settings (click the three-dot menu)
3. Navigate to the "Personal" section

Notification Levels

All messages: Receive notifications for every message in the conversation.

@-mentions only: Only receive notifications when you're specifically mentioned using @username or when @all is used.

Off: No notifications for this conversation (except important conversations override this).

Additional Options

Notify about calls in this conversation: Toggle to receive (or silence) call notifications for this conversation.

Important conversation: Mark conversations as important so they override your "Do not disturb" status.

Sensitive conversation: Hide message previews in notifications and the conversation list for privacy.

Global Notification Settings

Access global settings through App Settings (gear icon at the bottom of the conversation list):

Appearance & Sounds

Play sounds when participants join or leave a call: Get audio feedback during calls.

Notification settings: Opens system notification settings to configure sounds for chat and call notifications.

System-Level Notifications

Junovy Talk uses your browser's notification system. Ensure notifications are enabled:

Browser Permissions

1. Click the notification bell icon in your browser's address bar (or check site settings)
2. Allow notifications from cloud.junovy.com
3. Check that your browser has permission to show notifications in your system settings

Desktop Notifications

On desktop, notifications typically appear in your system's notification center. You may need to:

- Enable browser notifications in your operating system settings
 - Check that "Do Not Disturb" mode isn't blocking notifications

Mobile Notifications

On mobile devices:

1. Ensure the NextCloud Talk app has notification permissions
2. Check that battery optimization isn't blocking background notifications
3. Verify that notification settings in your phone's Settings app allow the app to send alerts

Managing Notification Overload

If you're receiving too many notifications:

1. **Use @-mentions only:** Set less active conversations to only notify on mentions
2. **Mute conversations:** Turn off notifications for conversations you don't need immediate alerts for
3. **Mark important ones:** Use the "Important conversation" setting for critical conversations

4. **Use Do Not Disturb:** Set a status to pause notifications temporarily while still allowing important conversations through

Do Not Disturb Mode

When your status is set to "Do Not Disturb":

- Regular notifications are suppressed
 - Only conversations marked as "Important" will notify you
 - Incoming calls may still ring (depending on your settings)

This helps you focus during important work while ensuring critical messages still reach you.

Revision #2

Created 24 January 2026 23:16:05 by Junovy Support

Updated 25 January 2026 07:25:35 by Junovy Support